

## 2.10.2: COLLECTION AND ANALYSIS OF GRADES AT THE COURSES OR PROGRAM LEVEL, AS APPROPRIATE

In the first semester of 2010 the IT department, by the request of the academic area mainly the School Directors and the College Directors, designed the CETYS University Information System (SICU), which is an intranet system to that it's accessed by School Directors, College Directors, Campus Directors, Academic Directors, the Vice Presidents of Academic and Administrative Affairs, the President's staff, and by the President. The SICU allows the search for information from different databases and the generation of the reports needed to analyze the information, and based on that analysis take measures to improve the results in general, but mainly the academic ones.

The report presented in this file goes from the general to the particular: it begins with information of the number and percentage of students that passed and their average grades at the CETYS level and by Campus. Then it presents the same data broken down by School, by Academic Program, and it ends with the information for each one of the courses of each academic program.

School & Academic Directors analyze the information and work with both Centers of Student Development (CEDES), as well as with faculty. The different Centers (CEDES) organize support programs for students at risk (low scores) that include academic tutoring on the key topics and issues, and academically oriented programs such as study methods and career guidance. Faculty uses the information to look for ways to improve the academic performance of their students.